

ABSTRACT

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THE REVIEW OF ACCEPTANCE AND USE OF THE HEALTH CENTER MANAGEMENT INFORMATION SYSTEM IN OUTPATIENT CARE USING THE UTAUT METHOD AT THE BURNEH HEALTH CENTER

ABSTRACT

Burneh health center has implemented Health Center Management Information System in the form of the E-Puskesmas application. The use and acceptance of Health Center Management Information System often faces the problem of managing in operating Health Center Management Information System so that it becomes ineffective and efficient. The system has not met the needs of officer reports, in addition to supporting facilities that are still not adequate so that Health Center Management Information System still needs to be backed up with manual medical records. The purpose of study is to determine the acceptance and use of the puskesmas management information system by using the Unified Theory of Acceptance and Use Thecnology (UTAUT) method.

This research method was descriptive with a quantitative approach. The population in this study were all officers who operated Health Center Management Information System at the Burneh Health Center, totaling 17 respondents. The sample in this study were officers who operated Health Center Management Information System at the Burneh Health Center as many as 17 respondents.

The results of the analysis on each dimension was seen from 17 respondents on the aspect of performance expectancy, satisfied with a percentage of 66%. In the aspect of effort expectancy, satisfied with a percentage of 63%. In the aspect of social influence, satisfied with a percentage of 64%. In the aspect of facilitating conditions, satisfied with a percentage of 62.2%.

Regular training is needed so that users are able to follow the new Health Center Management Information System features. Simplifying the interface and practical guidance will make it easier to use. Model users in each unit can serve as motivators. Adequate infrastructure is also important to support the smooth operation of the system

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