

ABSTRACT

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<i>THE INFLUENCE OF THE LAST LEVEL OF EDUCATION OF OFFICERS IN THE USE OF ELECTRONIC MEDICAL RECORDS ON THE QUALITY OF SERVICE AT KOWEL HEALTH CENTER</i>	
<i>ABSTRACT</i> <i>Electronic medical records are medical records created with an electronic system for the implementation of medical records. But in reality at the Health Center there were still frequent interruptions in the EMR application on the network, and there are also many human resources who do not understand the use of RME.</i> <i>This research method was Quantitative with a Cros-Sectional approach. The subjects in this study were 35 officers who used Electronic Medical Records, The results of data analysis used the Chi-square test. Collecting data with a questionnaire.</i> <i>The results of this study obtained the percentage level at the last education on officer knowledge with high criteria as much as (60%) and low criteria level as much as (40%). The percentage level on officer knowledge of service quality with high criteria as much as (100%). The percentage level of the last education on the use of RME with high criteria as much as (60%) and the level of low criteria as much as (40%).</i> <i>Regular monitoring and evaluation of available applications so that there are no disruptions, regular training on RME for officers who do not understand how to use it.</i>	
<i>Keywords: Health Center, Electronic Medical Records, Quality of Service</i>	